

# Fresh Start.

## Mediation + Family Dispute Resolution Services

### What is Mediation?

**Mediation is a confidential process where an independent and impartial mediator helps people and organisations in conflict reach an agreement acceptable and workable for both sides.**

Parties enter mediation to resolve disputes concerning parenting, property, separation, divorce, commercial and workplace issues without having to go to court.

Mediators don't provide legal advice, decide who is right, make decisions for parties in conflict or force parties into an agreement.

Mediation allows all parties involved in conflict the opportunity to actively participate in reaching an agreement, and is an effective alternative to the legal system.



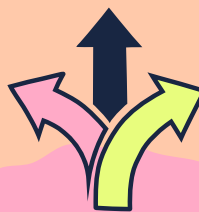
***Life's too short  
to go to court.***



**Affordability**



**You participate in  
the outcome**



**An informal and  
flexible process**



**Confidential**